

OBJECTIVES

At the end of this activity, participants will be able to:

- Discuss the events surrounding a medical mistake that resulted in a patient death and a criminal prosecution
- Identify the qualities of a safety culture that enhance harm prevention
- Describe the philosophy and benefits in implementing a Shared Learning program
- List the steps needed to implement the process of sharing lessons learned for your organization
- Identify two adverse events in your organization where using a Shared Learning would have prevented another event.

CREDITS

Course Number: CE26181211

Huntsville Hospital is a Board-approved provider of continuing nursing education in Alabama by the Alabama Board of Nursing. Our approval status is valid through December 12, 2013. Provider Number: ABNP0278.

Nursing Contact Hours: 8.7

Pharmacology Contact Hours: 4.0

The respiratory therapy credentialing board will accept ABN credit hours. Keep your certificate for your records.

This activity is approved for nurse practitioners. Huntsville Hospital is an approved provider by the Alabama State Nurses Association. Our provider number is 5-1119; it expires 01/28/2014.

Nurse Practitioners Contact Hours: 7.25

UPCOMING EVENTS

- April 14 – Neurology & Neurosurgery Conference
- June 30 – Gastroenterology Conference
- July 21 – Pulmonary Conference
- July 28 – Sports Medicine Conference
- August 25 – Vascular Conference
- September 22 – Medical/Surgery Conference
- September 28 – Psychiatric Conference
- October 12 – Infection Prevention Conference
- October 19 – Perinatal Conference
- November 2 – Diabetes Conference

For further information about Huntsville Hospital classes, go to www.huntsvillehospital.org or call 256.265.8025.



Huntsville Hospital - Corporate University
P.O. Box 1167 - Huntsville, Alabama 35807



Huntsville Hospital Quality Management presents

2012 PATIENT SAFETY SYMPOSIUM

Saturday, March 3, 2012

7:15 a.m. - 4:45 p.m.

*At Huntsville Hospital's Dowdle Center
in Huntsville, AL*



HUNTSVILLE HOSPITAL

AGENDA

Huntsville Hospital Quality Management is offering a one day continuing education conference on Patient Safety topics on Saturday, March 3, 2012.

**Conference will be held at
HUNTSVILLE HOSPITAL'S CORPORATE UNIVERSITY
AT THE DOWDLE CENTER**

**109 Governors Drive • Huntsville, AL • 256.265.8025
(Corner of Gallatin St. & Governors Dr.)**

Note: Parking is available next to the

Governors Medical Tower/Spine & Neuro Center on Longwood Drive.

It is also available for \$2 inside the Governors Medical Tower parking garage on Gallatin Street.
Visit www.huntsvillehospital.org for a map indicating the location of the parking.

7:15am-7:50am	Registration, Continental Breakfast & Networking
7:50am-8:00am	Welcome & Introductions
8:00am-9:30am	<u>The Emily Jerry Story – A Tragedy, a Trial & a Triumph</u> - Chris Jerry
9:30am-9:45am	Break & Networking
9:45am-12:30pm	<u>Shared Learning in Patient Safety: Forever Changed</u> Yvonne Zawodny & Geri Schimmel
12:30pm-1:30pm	Lunch provided & Networking
1:30pm-4:30pm	<u>Silent Treatment...Silence Kills</u> Dave Angel
4:30pm-4:45pm	Evaluations & Closing Comments

SPEAKER INFORMATION

Dave Angel

Mr. Angel has more than twenty-five years of experience in providing strategic leadership in the areas of results-oriented communication, building relationships across all areas of the healthcare system, and linking specific behaviors to the system's organizational goals. He is a Master Certified Trainer in Crucial Conversations[®], Crucial Confrontations[®], and Influencer Training[™].

Chris Jerry

Christopher Jerry's two-year-old daughter, Emily, tragically died from a medication error shortly after she had overcome cancer in March 2006. Subsequently, he decided to retire from a very successful business career in medical imaging to become a patient safety advocate and to establish The Emily Jerry Foundation. He now devotes all of his time to patient safety advocacy and to the foundation's efforts to improve overall patient safety in our nation's hospitals and pharmacies. In January 2009, Mr. Jerry was able to help get Emily's Law passed in the state of Ohio, which provides basic training requirements and oversight by the Ohio Pharmacy Board for pharmacy technicians. Prior to Emily's Law there were no requirements whatsoever for pharmacy technicians in Ohio.

When Mr. Jerry first joined the patient safety movement, shortly after his daughter's death, he was simply advocating for the patient. In the past five years he has learned much about patient safety and the "human error" component of medicine. Over time he has discovered that all of these issues relating to patient safety are systemic, and that in order to effectively make our nation's medical facilities safer for everyone, we all need to join together to positively change the underlying "culture" of medicine in the United States. With that being said, he is now finding himself advocating just as passionately for the caregiver as well.

Geri Schimmel, RN, BSN, MS, LHRM

Mrs. Schimmel is the Director of the Patient Safety Partnership (PSO) at Baptist Health South Florida. She has 20 years of clinical nursing experience, and worked as a corporate educational consultant. She frequently speaks at national seminars on patient safety/risk management.

Yvonne D'Angelo Zawodny, RN, LHRM, CPHRM

Mrs. Zawodny is the Corporate Assistant Vice President of Risk Management/Patient Safety for Baptist Health South Florida in Coral Gables, Florida. She is a frequent guest speaker at national symposiums and seminars regarding risk management, claims management and patient safety.

REGISTRATION

Registration forms for the 2012 Patient Safety Conference must be postmarked by March 1; faxed registration deadline is March 1, 12pm. Partial credit not awarded. No refunds after March 2. Confirmation of registration is not automatically sent to participants; feel free to phone for confirmation.

First Name, Last Name (required)

ABN License Number (required if applicable)

Employee ID# (Huntsville Hospital Employees Only)

R.N. L.P.N. Other _____

Address

City State Zip

Phone and/or Email Address

Employees of Huntsville Hospital and affiliate hospitals	\$90
Non-employees	\$100

Checks payable to:

Huntsville Hospital - Quality Management

Mail registration form & payment by check to:

Huntsville Hospital
Attn: Quality Management - Conference Registration
101 Sivley Road • Huntsville, Alabama 35801

For more information, please call Quality Management at 256-265-2745.

Please note: Conference seating is limited. Registrations are processed in the order in which they are received. Attire for the conference is casual. You may want to bring a light sweater or jacket to ensure your comfort in meeting rooms.